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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I've had both Comcast and AT&T and they are unreliable. Each year they raise the prices higher and higher without any improvement to their products. Comcast is especially sneaky in how they add on services. The last time I used them I had to wait on hold for an hour after I had cancelled my account and they claimed that I had never called. They also lost my returned equipment and kept calling me for months after an employee told me they had found it. No more!

Karen Goldman